

Laugh. Lead. Serve.

Laugh from your toes...

Lead from your soul...

Serve from your heart...



Get real

- Talk about what *really* matters
- Brainstorm *realistic* solutions
- Practice new behaviors in *real* time

Create buzz

- Facilitate positive connections
- Build group trust and rapport
- Accelerate networking



Make meetings matter

When your aim is to celebrate, persuade, connect on a deeper level, build a culture or grow relationships – face-to-face matters.

Robin Getman's content-rich programs are on the mark – practical, tactical, actionable – and immediately relevant in today's work environment:

- Service that soars
- Communication that connects
- Laughter that enlivens

Her high-energy, facilitative style makes learning fun and participation easy.

And, with more than two decades' experience as a professional speaker, trainer and facilitator, Robin is an enthusiastic partner in the planning and promotion of your event.

Engage participant interest *before*, hold interest *throughout* and keep people talking about their experience *long after* the event.

Give your next meeting a swift kick in the “can'ts.”

Entertaining, informative and inspirational with a gift for injecting humor to reinforce a powerful message, Robin thinks on her feet and connects with heart, delivering programs that are pertinent, memorable and uncommonly fun!



Keynotes and Training

Engage participant interest *before*, hold interest *throughout* and keep people talking about their experience *long after* the event.

Laugh from your toes...

- Laugh for the Health of It!
- Take This Job & Love It!
- Ready... Set... R-E-L-A-X! (Stress isn't a 4-Letter Word)

Lead from your soul...

- Are You Leading from Your Soul? (managers and leaders)
- Leading from Your Soul (instead of a position of authority)

Serve from your heart...

- Mission Possible: The Truth about Service Excellence
- Can You Hear Me Now? Communicating for Results
- Can You Hear Me Now? Defusing Difficult Situations

Robin's hallmark is her humor & broad experience:

- *Managed three of Minnesota's favorite restaurants*
- *Taught two Minnesota governors' staffs how to deliver exceptional service*



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Fun, inspiring and informative—the best spring training ever! Pam Johnson, Minnesota State Fair

Nothing but rave reviews from attendees. Andrea Osborne, America's Second Harvest

Robin's workshop was the best of the conference. She's a MUST for our next meeting. Robert Kinkead, Council of Independent Restaurants of America

Robin is a speaker I would love to have in every program. Her energy, knowledge and humor make every conference an instant success. She makes conference organizers around the globe look great just because they booked her! Laurie Haughey, Clemson University

A year and a half later, I'm still hearing praise from counselors for having Robin open our conference. Anthony Alongi, MN-DEED

WOW!! Cheryl Kiepinski, MSFSA

Of all the speakers I have heard in my 20-plus years in the CPA profession, no one comes close to Robin in making effective speaker-audience connections. MarkDeNucci, Boulay, Heutmayer, Zibell & Co.